RECLAMATION REPORT

Customer data and Order: .................................................................................................................................................................................................................................................................................................................................

(Full name)

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(Address)

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(telephone number and e-mail)

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(order number, invoice number)

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(Product name and number)

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(fault description)

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The realization of the Reclamation:

Type of repair:  
In the case of a complaint in the first instance we carry out the removal of defects or  
replacement of goods free of defects. If this is not possible, please choose  
one alternative way of implementing the claims:

◻ Price reduction

◻ Warranty repair

◻ repair after the warranty period

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(other information)

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If you can not repair or replace all of the goods to another, please return the transfer to my bank account:

BIC: \_ \_ \_ \_ \_ \_ \_ \_

IBAN\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_

1. Shipment complaint, the client sends at his own expense. Shipments sent COD will not be accepted.

2. All goods returned for repair must be accompanied by a signed complaint form.

3. Goods for repair are to be returned at the expense of the Client.

4. Devices without a properly completed form, the service can be considered as a unit for repair paid or reimbursed without taking servicing at the expense of the customer. 5. If the device is covered with a warranty seal, it must be intact. In the case of damage to the seal it will lose the guarantee. 6. repair are not subject to the device after the warranty period, and damage caused by lightning, surges, resulting in the installation of NN and mains, flooding, mechanical damage and thermal  
accordance with the instructions, improper connection of other peripherals and arbitrary  
modifications and structural changes.  
7. All service operations that do not fit under warranty are valued and worthwhile